

1. Entry to ithra Eid Alfitr offering requires a General Admission (GA) ticket, or Theater tickets to enter the facility.
2. Entry is only permitted during the session time on your ticket.
3. One (1) ticket per person.
4. Ithra Eid Alfitr offerings are in two sessions each day:
  - a. Session 1 from 6:00 PM – 9:00 PM. Entry closes at 8:00 PM
  - b. Session 2 from 10:00 PM – 1: 00 AM (Mid-night). Entry closes at 12:00 AM
5. Your ticket is valid for the purchased session only. And due to current health circumstances, you will be asked to leave ithra when the session ends.
6. Tawakkalna application is required, as well as Health and safety check per Ministry of Health regulations.
7. Please wear your masks at all times.
8. Keep social distance of 2 meters from other visitors.
9. Food and drinks are not allowed inside Ithra components.
10. Ithra is operating based on venue capacity that meets Ministry of Health COVID-19 health and safety regulations.
11. Membership discount available.
12. For customer care & refund matters contact [customercare@ithra.com](mailto:customercare@ithra.com) or call ithra call center: 800-122-1224
13. Review all food content before consuming based for your individual allergy purpose.
14. Last food order for session 1 is 8:30 PM
15. Last food order for session 2 is 12:30 AM